

Product Overview

While Twist is a tough and flexible product, when it is installed as a vertical surface below chair rail height, Twist requires a protective finish to ease maintenance. When installed vertically and above chair rail height, Twist is a tackable surface and a finish is optional. After the finish is applied initially, it is the responsibility of the end user to maintain the finish over time to ensure long-term protection and ease of maintenance. Twist may require routine care and maintenance to maintain the desired appearance. The frequency of daily and routine

maintenance will depend upon the amount and type of use.

Always use untreated, new or thoroughly cleaned towels, sponges and pads when conducting maintenance. Do not use hydrocarbons (Kerosene, Gasoline, Naphtha, etc.) and/or other solvents to clean material. As with any maintenance program, be sure to use proper PPE (Personal Protective Equipment) per the cleaning product SDS and ensure all maintenance procedures are conducted per the cleaning products instructions.

Additional Information

Approved Cleaners

Hilway Direct Neutral Cleaner
Hilway Direct Plus (As a Cleaner/Maintainer)

Approved Finish Removers

Hilway Direct Allsafe Stripper

Approved Finishes

Hilway Direct Plus Acrylic Finish

Technical Support

Additional technical resources and documents are available online at capricollections.com. For additional technical support, send an e-mail to support@capricollections.com

1. PRE-MAINTENANCE

- When moving furniture or heavy equipment, protect wall from scuffing and scratching that may not come out during the maintenance process.
- **Do not** use vacuums that have hard plastic bumpers or no padding, as this may cause discoloration, scratching and loss of sheen where vacuum makes contact with wall/material.
- **Do not** use detergents, highly alkaline, acidic or abrasive cleaners, as they may dull or damage the finish of the material.
- **Do not** use cleaning agents containing oils or solvents.
- **Do not** scrub the area per the adhesives traffic limits (48-72 hours) to allow proper curing of the adhesive.
- **Do not** oversaturate the area when cleaning.
- **Do not** allow the cleaning solution or topical moisture to work its way beneath the material, as this can result in an adhesive and/or installation failure.

2. INITIAL MAINTENANCE

Ensure that adhesive has cured for recommended period of time prior to conducting initial maintenance. Remove any protective coverings prior to cleaning.

Using an unused or thoroughly cleaned spray bottle, mix the finish with warm, clean potable water at a ratio of 1:20 (cleaner:water). Spray cleaning solution onto the surface of the material and let stand for 5 minutes. Use a 3M White Utility/Scouring pad, soft-bristled scrub brush or sponge (with pole

attachment, if necessary) to scrub the surface of the material to remove dust, oils and dirt on the surface. Use a towel or rag to remove excess cleaning solution.

Use a second, unused or thoroughly cleaned spray bottle with clean, cool potable water to rinse area. Wipe with a clean towel or rag to remove all excess water. Ensure material is clean and that all cleaning residue has been removed (this may require additional rinsing). Allow area to dry completely before applying finish or using tacks.

3. COLORRITE CAULK INSTALLATION

In some cases, ColorRite acrylic caulk may be used to fill minor gaps between seams or caulk around perimeters and fixtures. Ensure that initial maintenance has been performed and that a finish has not been applied prior to using the ColorRite caulk. Use a residue-free releasable tape (such as 3M multi-surface "blue" tape) to cover both sides of the seam or the perimeter of the wall material and the adjacent surface / fixture to prevent over-spread.

Once tape is applied, use a suitable caulk gun to apply ColorRite into the gap or void. Use a plastic putty knife to back-trowel the gap or void, ensuring caulk line is smooth and flush with the blue tape. The caulk line should be slightly higher than the material.

Immediately after application, remove blue tape and any excess caulk from the material. Caulk will take 30-60 minutes to dry - avoid foot traffic until fully cured. If applying a finish, ensure finish is also applied to ColorRite caulk prior to final use, especially when applied in gaps in the field of the installation - **allow caulk to cure overnight prior to applying finish.**

4. INITIAL FINISH APPLICATION

If material is installed below chair rail height or if finish is desired, the Hilway Direct Plus should be applied. Ensure that initial maintenance has been conducted prior to applying the finish. Area must be free of dust, dirt, debris, adhesive or cleaning residues and any potential contaminants. **Do not** dilute finish or apply to surfaces below 50° F.

Shake Hilway Direct Plus container vigorously prior to application. Use a clean sponge, paint trim pad or edger pad attachment to apply Hilway Direct Plus in a thin, even film per the installation instructions in 2-3 coats. Avoid over-application that could result in dripping. Allow each coat to dry completely before applying additional coats.

To prolong the life of the Hilway Direct Plus finish, the finish should receive routine maintenance. Please see section 5 for more information.

For additional information regarding the finish and finish application, please see the Hilway Direct Plus Technical Data Sheet.

5. DAILY MAINTENANCE

Ensure that initial maintenance and finish application (if necessary) has been conducted prior to conducting daily maintenance. Use a microfiber towel or dust mop to remove any dirt, dust or debris.

Using an unused or thoroughly cleaned spray bottle, mix the Hilway Direct Neutral Cleaner with warm, clean potable water at a ratio of 1:200 (cleaner:water). Use a clean sponge or soft-bristled scrub brush to clean spills, build-up, dirty areas or to conduct overall cleaning. Allow material to dry completely before using tacks.

6. ROUTINE MAINTENANCE

In addition to a protective finish, the Hilway Direct Plus can also be used as a cleaner/maintainer in order to prolong the life of the finish. Ensure that daily maintenance has been performed, if necessary. Wipe or dust mop the material to remove any dirt, dust or debris.

Using an unused or thoroughly cleaned spray bottle, mix the Hilway Direct Plus with warm, clean potable water at a ratio of 1:5 (cleaner:water). Spray cleaning solution onto the surface of the material and use a clean sponge to spread cleaning solution uniformly onto the surface. Do not rinse the material after cleaning. Allow area to dry completely before using tacks.

7. FINISH REMOVAL & REAPPLICATION

If Hilway Direct Plus has been applied to the material, the finish may need to be regularly removed and reapplied, depending on traffic. The timing of removal will depend on the condition of the finish and whether daily and routine maintenance has been performed to protect the finish.

For more information regarding cleaner application, finish application or finish removal, please consult all associated product data sheets, SDSs and warranty information.

Using an unused or thoroughly cleaned spray bottle, apply Hilway Direct Allsafe Stripper to the material and allow to remain on the surface for 10-15 minutes. Do not allow stripper to dry onto the surface.

Use a 3M White Utility/Scouring pad or a soft-bristled scrub brush and a scrubbing pad/brush holder to scrub the surface of the material to remove the finish. Use a second, unused or thoroughly cleaned spray bottle with clean, cool potable water to rinse area. Wipe with a clean towel or rag to remove all excess liquid. Ensure material is clean and that all residue has been removed (this may require additional rinsing).

Once completely dry, reapply the Hilway Direct Plus finish per the installation instructions in 1 or 2 coats. Allow each coat to dry completely before applying additional coats.

For additional information regarding the finish and finish application, please see the Hilway Direct Plus or AllSafe Stripper Technical Data Sheets.

8. MATERIAL PROTECTION

Protect newly installed material with construction grade paper or protective boards, such as Masonite or Ram Board, to protect material from damage by other trades. Limit usage according to the adhesive's requirements.

When moving appliances or heavy furniture, protect material from scuffing and tearing using temporary wall protection.