

Product Overview

Muro cork wall tile is an extremely unique vertical material, especially due to the texture and patterns present within the product line. While Muro likely won't require daily maintenance, it may require occasional care and maintenance to maintain the desired appearance. The frequency of routine maintenance will depend upon the usage and proximity to traffic in the area.

Always use untreated, new or thoroughly cleaned towels, sponges and pads when conducting maintenance. Do not use hydrocarbons (Kerosene, Gasoline, Naphtha, etc.) Manhattan

other solvents to clean material. As with any maintenance program, be sure to use proper PPE (Personal Protective Equipment) per the cleaning product SDS and ensure all maintenance procedures are conducted per the cleaning products instructions. sure to use proper PPE (Personal Protective Equipment) per the cleaning product SDS and ensure all maintenance procedures are conducted per the cleaning products instructions.

Additional Information

Approved Cleaners

Hilway Direct Neutral Cleaner

Technical Support

Additional technical resources and documents are available online at **capricollections.com**. For additional technical support, send an e-mail to **support@capricollections.com**

1. PRE-MAINTENANCE

- When moving furniture or heavy equipment, protect wall from scuffing and scratching that may not come out during the maintenance process.
- **Do not** use vacuums that have hard plastic bumpers or no padding, as this may cause discoloration, scratching and loss of sheen where vacuum makes contact with wall/material.
- **Do not** use detergents or highly alkaline, acidic or abrasive cleaners, as they may dull or damage the material.
- **Do not** use cleaning agents containing oils or solvents.
- **Do not** scrub the area per the adhesives traffic limits (48-72 hours) to allow proper curing of the adhesive.
- **Do not** oversaturate the area when cleaning.
- **Do not** allow the cleaning solution or topical moisture to work its way beneath the material, as this can result in an adhesive and/or installation failure.

2. INITIAL/ROUTINE MAINTENANCE

Ensure that adhesive has cured for recommended period of time prior to conducting initial maintenance. Remove any protective coverings prior to cleaning. Use a microfiber towel or rag to remove any dirt, dust or debris.

If necessary, the material can be cleaned with a neutral cleaner. Using an unused or thoroughly cleaned spray bottle, mix the

Hilway Direct Neutral Cleaner with warm, clean potable water at a ratio of 1:5 (cleaner:water). Spray the cleaning solution onto a new and/or clean towel, sponge or rag and carefully wipe the affected area to remove dirt, debris or build-up.

For more stubborn discoloration, you may need to spray the material directly. Spray the cleaning solution onto the surface of the material and let stand for 5 minutes. Use a 3M White Utility/Scouring pad, soft-bristled scrub brush or sponge (with pole attachment, if necessary) to lightly scrub the surface of the material to remove discoloration on the surface. Use a clean towel or rag to remove excess cleaning solution.

When spraying directly onto the material, the material must be rinsed. Use a second, unused or thoroughly cleaned spray bottle with clean, cool potable water to rinse area. Wipe with a clean towel or rag to remove all excess water. Ensure material is clean and that all cleaning residue has been removed.

3. MATERIAL PROTECTION

Protect newly installed material with construction grade paper or protective boards, such as Masonite or Ram Board, to protect material from damage by other trades. Limit usage according to the adhesive's requirements.

When moving appliances or heavy furniture, protect material from scuffing and tearing using temporary wall protection.

For more information regarding cleaner application, finish application or finish removal, please consult all associated product data sheets, SDSs and warranty information.