

## Maintenance Overview

Eco-Clicks Vinyl Plus is a durable vinyl product that does not require the use of a floor finish to protect the surface of the flooring. However, a finish may be applied if it is desired or requested. After the finish is applied initially, it is the responsibility of the end user to maintain the finish over time to ensure long-term protection and ease of maintenance. Eco-Clicks Vinyl Plus requires daily and, in some cases, routine maintenance with cleaning equipment to maintain the desired appearance. The frequency of daily and routine maintenance will depend upon the amount and type of traffic in the area.

Floor protection is a critical part of any long-term maintenance program for resilient flooring. Ensure that all chair casters and glides are manufactured from materials that are intended for resilient flooring to avoid indentation and flooring or finish

damage. Ensure that all furniture feet have proper floor protection devices installed to avoid premature wear, scratches and other damage. **See Section 8 for details on floor protection.**

When conducting daily maintenance, always use untreated, new or thoroughly cleaned mops and pads. Do not use hydrocarbons (Kerosene, Gasoline, Naphtha, etc.) or solvents to clean flooring. As with any maintenance program, be sure to use proper PPE (Personal Protective Equipment) per the cleaning product SDS and ensure all maintenance procedures are conducted per the cleaning products instructions. The use of Caution Tape and / or Wet Floor Signs are recommended to prevent slips and falls.

## Additional Information

### Approved Cleaners

Hilway Direct Neutral Cleaner

### Approved Finish Removers

AllSafe Stripper

### Approved Finishes

Hilway Direct Plus

### Technical Support

Additional technical resources and documents are available online at [capricollections.com](http://capricollections.com). For additional technical support, send an e-mail to [support@capricollections.com](mailto:support@capricollections.com)

## 1. PRE-MAINTENANCE

- Prior to moving furniture or heavy equipment, sweep the floor and cover with an appropriate protective product, such as Masonite, Ram Board or equivalent, to prevent scuffing and scratching that may not come out during initial maintenance.
- **Do not** use vacuums that have a beater bar or electric brooms with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen.
- **Do not** use detergents, highly alkaline, acidic or abrasive cleaners or "mop and shine" type products, as they may dull or damage the finish of the flooring material.
- **Do not** use sweeping compounds or cleaning agents that contain hydrocarbons or solvents.
- **Do not** scrub, buff or mop the area per the adhesives traffic limits (48-72 hours) to allow proper curing of the adhesive.
- **Do not** over-saturate the area when cleaning.
- **Do not** allow the cleaning solution or topical moisture to work its way beneath the flooring material, as this can result in an adhesive failure.

## 2. INITIAL MAINTENANCE

If adhesive has been used, ensure that adhesive has cured for 24 hours prior to conducting initial maintenance. Remove any

protective coverings prior to cleaning. Sweep or dust mop and vacuum flooring to remove any dirt, dust or debris. Do not use vacuums that have a beater bar or electric brooms with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen. When using a mop, use a two bucket system for cleaning - one bucket with cleaning solutions and another bucket with clean, potable water for rinsing.

Mix 6-7 oz. ounce or 190 mL (1:20) of Hilway Direct Neutral Cleaner per gallon of clean, potable water. Use a clean microfiber mop lightly dampened with the cleaning solution to clean the entire floor. Avoid wet mopping, puddling and pooling of cleaning liquid.

Use a clean mop to remove any and all excess cleaning solution. Rinse area with a damp mop of clean, cool water and allow floor to dry entirely. Ensure flooring area is clean and that all cleaning residue has been removed.

Do not use an auto-scrubber to clean floor unless an additional coat of finish has been applied on-site in order to prevent liquid from penetrating seams.

## 3. DAILY MAINTENANCE

Ensure that initial maintenance and finish application has been conducted prior to conducting daily maintenance. Sweep or dust mop and vacuum flooring to remove any dirt, dust or debris. Do not use vacuums that have a beater bar or electric brooms with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen. When using

a mop, use a two bucket system for cleaning - one bucket with cleaning solutions and another bucket with clean, potable water for rinsing.

Mix 0.5-1 ounce or 20 mL (1:200) of Hilway Direct Neutral Cleaner per gallon of clean, potable water. Use a clean mop to clean spills, build-up, dirty areas or overall cleaning. Allow floor to dry completely before allowing foot traffic.

#### 4. INITIAL FINISH APPLICATION

If desired or requested, a finish may be applied to Eco-Clicks Vinyl Plus. Ensure that initial maintenance has been conducted prior to applying the Hilway Direct Plus. Flooring area must be free of dust, dirt, debris, adhesive or cleaning residues and any potential contaminants. **Do not** dilute finish or apply to surfaces below 50° F.

Shake floor finish container vigorously prior to application. Use a microfiber mop to apply finish in a thin, even film per the installation instructions in 2 coats, applying each coat in a perpendicular direction to the previous coat. Allow initial coat to dry completely before applying second coat. Avoid direct forced air, drafts and direct sunlight during application and curing. Allow the final coat of finish to dry overnight before allowing normal traffic. Wait 24 hours before allowing heavy traffic and rolling loads.

To prolong the life of the finish, the finish should receive routine maintenance via a cleaner/maintainer. Please see section 5 for more information.

**For additional information regarding the finish and finish application, please see the Hilway Direct Plus Technical Data Sheet.**

#### 5. ROUTINE MAINTENANCE - CLEANER/MAINTAINER

In addition to a floor finish, the Hilway Direct Plus can also be used as a cleaner/maintainer in order to prolong the life of the flooring or an applied finish. Ensure that daily maintenance has been performed, if necessary. Sweep or dust mop and vacuum flooring to remove any dirt, dust or debris. When using the cleaner/maintainer, use a two bucket system for application - one bucket with the cleaner/maintainer solution and another bucket with clean, potable water for rinsing.

Mix 1 ounce or 30 mL (1:128) of Hilway Direct Plus per gallon of warm, clean potable water. Use a clean microfiber mop to clean the entire floor.

Use a dry mop to remove any and all excess cleaning solution. Do not rinse the flooring after cleaning. Allow area to dry completely before allowing foot traffic.

#### 6. FLOORING PROTECTION

Protect newly installed flooring with construction grade paper or protective boards, such as Masonite or Ram Board, to protect flooring from damage by other trades. Do not slide or drag pallets or heavy equipment across the new flooring. Limit usage and foot traffic according to the adhesive's requirements. When moving appliances or heavy furniture, protect flooring from scuffing and tearing using temporary floor protection.

All furniture casters or glides must be intended for resilient flooring and made of a soft material (such as a rubber or poly-based material). Casters and glides must have a flat contact point that is at least 1 sq. in. or 1.125 in. in diameter to limit indentation and flooring or finish damage. All rolling seating in desk areas must have a resilient flooring chair pad installed over the finished floor to protect floor covering.

All fixed furniture legs or corners must have permanent felt or soft rubber floor protectors installed on all contact points to reduce indentation, wear, scratching and other flooring or finish damage. Floor protectors must have a flat contact point of at least 1 sq. in. or 1.125 in. diameter and must cover the entire bottom surface of the furniture leg.

Ensure all furniture castors and chair legs are clean and free of all dirt and debris. Routinely clean chair castors and furniture legs to ensure that dirt or debris has not built up or become embedded in castors or floor protectors. Replace chair castors and floor protectors at regular intervals, especially if they become damaged or heavily soiled.

Place walk-off mats at outside entrances. Prevent water and moisture from accumulating underneath walk-off mats. Ensure mats are manufactured with non-staining backs to prevent discoloration.

**For more information regarding cleaner application, floor finish application or finish removal, please consult all associated product data sheet, SDS and warranty information.**